


Curriculum Vitae for XMUM Official Website

	Name	Choo Ling Suan
	Current Position	Assistant Professor
	Administrative Position (if applicable)	
	Room No.	A2#419
	Programme	School of Economics and Management
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BIOGRAPHY

Ling Suan Choo is currently an Assistant Professor at Xiamen Malaysia University. She received her Ph.D. in Organizational Behaviour and Development from Universiti Sains Malaysia, in 2014. She was serving Universiti Utara Malaysia from 2015-2018. From 2019-2022, she attached with the University of Bahrain, Kingdom of Bahrain. Ling Suan actively published in Scopus-indexed journals and also served as a reviewer for several Scopus-indexed journals. You can reach her at lingsuan.choo@xmu.edu.my

RESEARCH INTERESTS

Work Engagement, Contextual Behaviour, Organizational Citizenship Behaviour, Organizational Culture

EDUCATIONAL BACKGROUND

- Ph.D. (Organizational Behaviour and Development), School of Management, Universiti Sains Malaysia, Malaysia (2014)
- MSc (Human Resource Management), Universiti Utara Malaysia, Malaysia (2009)
- BSc (Organizational Communication), Universiti Utara Malaysia, Malaysia (2002)

WORKING EXPERIENCE

- Assistant Professor, School of Business Administration, Universiti of Bahrain, Kingdom of Bahrain (2019-2022)
- Senior Lecturer, School of Business Management, Universiti Utara Malaysia, Malaysia (2015-2018).
- Research Fellow, School of Management, Universiti Sains Malaysia, Malaysia (2010-2013).

RESEARCH EXPERIENCE / GRANTS

- RAGs by The Ministry of Higher Education, (2015-2016), Value: RM23,000, Role: Leader
- University Grant by Universiti Utara Malaysia, (2016-2017), Value: RM10,000, Role: Member
- TRGS by The Ministry of Higher Education, (2015-2018), Value: RM153,000, Role: Member
- Effectiveness of KEDA in Developing Human Capital, Kedah Development Agency, Value: RM 484,453, Role: Team Leader

REPRESENTATIVE PUBLICATIONS

- Kaliappen, N, Katarzyna Szymczyk & **Choo, L. S** (2022) Leadership Intelligence for Leading Organizations, in Uncertainty and Complexity. *Acta Polytechnica Hungarica*, 19(8), 127-141.
- Taghizadeh, S. K., Rahman, S. A., Nikbin, D., Alam, M. M. D., Alexa, L., **Choo, L. S.**, & Taghizadeh, S. (2022). Factors influencing students' continuance usage intention with online learning during the pandemic: A cross-country analysis. *Behaviour and Information Technology*, 41(9), 1998-2017.
- Lam, J. M. S., **Choo, L. S.**, Oh, Y. L., & Khor, S. C. (2020). Investigating river destination image by using tri-component model: A case of Malacca River - The Venice of the East. *International Journal of Sustainable Society*, 12(3), 253-265.
- Subramaniam, C., **Choo, L. S.**, & Johari, J. (2019). What makes employees want to stay? A study in the Malaysian manufacturing sector. *Global Business and Organizational Excellence*, 38(5), 33-43. doi:10.1002/joe.21949.
- Hidayah Ibrahim, S. N., **Choo, L. S.**, & Karatepe, O. M. (2019). The effects of supervisor support and self-efficacy on call center employees' work engagement and quitting intentions. *International Journal of Manpower*, 40(4), 688-703.
- Abu Bakar, H., Bahtiar, M., Halim, H., Subramaniam, C., & **Choo, L. S.** (2018). Shared cultural characteristics similarities in Malaysia's multi-ethnic society. *Journal of Intercultural Communication Research*, 47(3), 243-267.

- **Choo, L. S.** (2017). Colleague support and role clarity in promoting the work engagement of frontliners in Malaysian hotels. *Performance Improvement Quarterly*, 29(4), 389-405.
- **Choo, L. S.** (2016). A study of the role of work engagement in promoting service-oriented organizational citizenship behavior in the Malaysian hotel sector. *Global Business and Organizational Excellence*, 35(4), 28-43.
- **Choo, L. S., & Mohd Nasuridin, A.** (2016). Supervisor support and work engagement of hotel employees in Malaysia: Is it different for men and women? *Gender in Management*, 31(1), 2-18.
- **Choo, L. S., & Nasuridin, A. M.** (2014). Do human resource management practices affect employees' service-oriented organizational citizenship behavior? Evidence from the Malaysian hotel industry. *World Applied Sciences Journal*, 31(2), 253-266.
- **Choo, L. S., & Nasuridin, A. M.** (2014). An empirical investigation into the influence of human resource management practices on work engagement: The case of customer-contact employees in Malaysia. *International Journal of Culture, Tourism, and Hospitality Research*, 8(3), 345-360.
- **Choo, L. S., & Nasuridin, A. M.** (2014). Is emotional intelligence important in predicting service-oriented organisational citizenship behaviour? *International Journal of Work Organisation and Emotion*, 6(3), 261-280.

HONORS/AWARDS

- Associate Fellow, Higher Education Academy, United Kingdom, 2020